

4/18/2022

Chief David Wilson 1301 S Capital of Texas Hwy B-123 Austin, TX 78716 dwilson@westlakefd.org

Place Code: 45336 Community: West Lake Hills

Dear Chief David Wilson:

Insurance Services Office (ISO) has submitted a recommendation concerning your community's Public Protection Classification (PPC). Currently, the Community's Public Protection Classification is a Class 03.

Insurance Services Office is recommending the classification be changed to a Class 02 with an effective date of 9/1/2022. The recommendation is based on a review of your community performed on 12/15/2021 and does include application of the Texas Exception to the Fire Suppression Rating Schedule.

With a single class rating, all class-rated properties will use Class 02.

Public Protection Classifications range from 1 (superior) to 10 (does not meet minimum qualifications).

We have reviewed the information provided and believe it is enough to grant approval. The Insurance Services Office will be notified of our approval of their recommendation and the effective date.

If you have any questions regarding this change, you may be reached at the address indicated above or by email to PPCOversight@tdi.texas.gov.

Please make sure all community officials and residents within your district are notified of the new Public Protection Classification rating for your community, and the effective date.

We would like to find out how you feel about the Public Protection Classification (PPC) process and the Insurance Services Office (ISO) inspection services, by your participation in a brief customer satisfaction survey.

As a newly rated community you are our target audience, and we would appreciate your feedback. The data you provide to us will assist us in reviewing our processes to make our relationships better. Please click here to complete our customer satisfaction survey.

We thank you for your time.

Sincerely,

Joel Duke PPC Oversight Officer PPCOversight@tdi.texas.gov

Approved

Disapproved

Signature: Clarb P.Hernandy

\_\_\_ Date: \_\_\_\_